



TRAINING, EDUCATION & PUBLIC RELATIONS COMMITTEE REPORT COMMITTEE REPORT

Interstate Commission for Adult Offender Supervision

2020 Annual Business Meeting

To: Commissioners of the Interstate Commission for Adult Offender Supervision

**From: Joselyn López, Chair, Training, Education & Public Relations Committee and
Commissioner, State of Wisconsin**

Training Committee Members: Joselyn López, Chair (WI); Russell Marlan (MI); Roberta Cohen (NM); Amy Vorachek (ND); Jacey Rader (NE); Patricia Coyne-Fague (RI); James Parks (VA); Sally Reinhardt-Stewart (NE), ex-officio; Mark Patterson (OR), ex-officio; and Tanja Gilmore (WA), ex-officio.

Trainers (2020 Amendments & ABM DCA Training): Dori Littler (AZ); Natalie Latulippe, (CT); Matthew Billinger, (KS); Tracy Hudrlik (MN); and Suzanne Brooks (OH).

The Training, Education and Public Relations Committee is responsible for developing and enhancing educational resources and training materials for use by affected member states and stakeholders. In addition, the committee is responsible for enhancing public safety through awareness and consistent administration.

This year the committee continued to improve and expand training efforts to assist states in educating criminal justice professionals involved in Interstate Compact business, with some accomplishments highlighted below.

NCSC & Attorney General Webinars

In April, Commission Chair Jeremiah Stromberg (OR) and Executive Director Ashley Lippert presented the Commission's response to the COVID-19 pandemic with the National Center for State Courts (NCSC.) In a joint effort with the Interstate Commission for Juveniles and the National Association of Attorneys General (NAAG), Executive Director Ashley Lippert presented on the interstate compact processes for both adults and juveniles. Executive Director Ashley Lippert received a noteworthy appreciation letter from Amy Tenney Curren, Director of National Attorneys General Training and Research Institute (NAGTRI), for her outstanding legal training.

Both webinars covered implications of compact rules and processes, with a high level look at state compliance and liability. Following the webinars and based on feedback, the ICAOS Legal Background and Implication Training was revised and republished on the ICAOS website for states to utilize for stakeholder training.

New ABM Evaluation/Training Assessment

After reviewing the post-ABM survey results, which is used each year to build the subsequent year's ABM agenda, the national office shared challenges on the survey results which lack specifics, objectives, and clear direction for planning an ABM. The training committee approved a new strategy to utilize a needs assessment to collect specific training and session ideas that better identifies training requests for the Commission's ABM agenda.

ICOTS Training Integration Project:

In an effort to make the navigation of the ICOTS user manual meaningful and accessible, last year, the Executive Committee approved the ICOTS Training Integration Project to integrate training and help tips directly into ICOTS activity screens. These tools expand on existing training as well as provide links to definitions, Rules, and other documents. The initial phase is already in production.

Dashboard Reports Training:

The pandemic forced the Commission to move previously planned in-person trainings (including dashboard trainings) to a virtual format. Trainings for dashboard reports were introduced this summer through on demand self-paced training videos, which provide expanded availability to those working in the compact office. These trainings introduce ways to filter the reports, gather data to support training needs, address frequently asked questions, and provide examples on using the reports. Trainings can be accessed through the ICAOS Dashboard page.

Other Notable Accomplishments:

- Trainings for Compact Staff on the 2020 Rules Amendments
- Updated all training resources, including those in CORE
- Jail Administrator and Magistrate Guide updated April 2020
- Parole Board Guide updated April 2020
- ICAOS Rules training delivered for over 200 new officers in Massachusetts in November via Technical and Training Assistance
- Worked with the DCA Liaison Committee and the ABM Workgroup on the curriculum for the 2020 virtual DCA Training Institute
- Over 5,700 individuals accessed on-demand modules (10% increase from last year)

Identified goals for FY 2021

- Expand our outreach to stakeholders and other organizations to increase education on the mission of the compact; including state council members and sheriff's associations
- Expanding education on NCIC and importance of warrant tracking
- New cost-effective Learning Management System
- Conclusion of the ICOTS Training Integration (aka Help Points) Project
- Integrate Hearing Officer's Guide & ICAOS Support Site articles into CORE

We are always looking for new members that can help us build on our training, education and outreach- please spread the word and consider joining us next year! This committee would not be able to deliver these quality resources without the work, knowledge, and talent of the national office team, especially our Training Coordinator, Mindy Spring. Thank you for all you do to support our mission.

Thank you to all of the Commission members for your attention and continuous support to the efforts of the Training, Education, and Public Relations Committee.

Respectfully submitted,

Joselyn López

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Chair, Training, Education & Public Relations Committee
Commissioner, State of Wisconsin